

Practice Area

The Practice's boundaries are:

North Circular Road, Edgware Road, Chichele Road,
Walm Lane, Willesden High Road, Neasden Lane

The Practice has suitable *access for disabled patients*
and also there is a disabled parking bay.

Appointments

Please phone the Practice if you require to see a
Doctor. We provide appointments within 48 hours.

WE DO NOT OPERATE A WALK-IN CLINIC.

Whenever possible, we will book your
appointment with the *doctor of your choice*. Please
let Reception know your preference at the time of
booking.

If there is no appointment available, you'll be
offered an appointment at the GP Hub who aim to
see patients same day.

The appointment will be arranged by Reception.

Home visits

You may be visited at your home premises if your
medical condition is such that, in the reasonable
opinion of the doctor, it is necessary to do so.

Patient Access

Once registered to Patient Access, you will be able
to book your own appointments, order repeat
prescriptions and view your medical summary
online. Ask at reception for more details

In case of emergency, call 999 for an ambulance
or visit Accident and Emergency.

Opening Hours/Clinicians

Day	Dr. Raphael Rasooly	
	a.m.	p.m.
Monday	7:00-8:00 9:00-12:00	15:00-18:00
Tuesday	7:00-8:00 9:00-12:00	15:00-18:00
Wednesday	7:00-8:00 9:00-12:00	15:00-18:00
Thursday	7:00-8:00 9:00-12:00	Closed
Friday	9:00-11:30	Closed

Day	Dr. Galia Geltser	
	a.m.	p.m.
Monday	9:30-12:30	15:00-18:00
Tuesday	9:30-12:30	15:00-18:00
Wednesday	9:30-12:30	15:00-18:00
Thursday	9:30-11:30	Closed
Friday	7:00-9:00	13:30-15:30 16:00-18:00

Baby Clinic	Tuesday 10:45-11:45
Dr. G. Geltser	6-8 week checks
Health Visitor	Other baby checks

Preventive Services	Name of holder	Operation Day
Vaccination	Avis Andrews	WED: 13:30-16:00
Smoking, Diabetes	Tina Valentinyi	Daily 11:00-11:45
Phlebotomy	Rodica Dragomir Kathleen Kundaiker	Daily 9:00-12:00
Spirometry, ECG & ABP	Kathleen Kundaiker	Daily 9:00-12:00

We have a wound and dressing service available from
9:00 'til 12:00 every day

Neasden Medical Centre

21 Tanfield Avenue, London
NW2 7SA



Telephone: 020 8208 0306

Fax: 020 8452 4324

Email: breccg.neasdenmedicalcentre@nhs.net

GPs

Dr Raphael Rasooly

Dr Galia Geltser

Dr Ursula Noga

Health Care Assistants

Irene Singh

Tina Valentinyi

Nurse

Kathleen Kundaiker

Vaccination

Avis Andrews

To book an appointment

please phone the Practice during opening hours:

We are open: 8:00 a.m. – 12:00 and 3:00 – 6:00 p.m.

CLOSED ON THURSDAY AFTERNOONS,

weekends and Bank Holidays

During out of hours please call:

NHS Direct 111

For advice on illnesses and local health services

Website: www.nhsdirect.nhs.uk

If you wish to talk to a doctor during out of hours
please call the Practice telephone number and you
will be connected automatically.

Services provided by the Practice:

Child Health Surveillance
Out of Hours Medical Care
Immediately Necessary Treatment
Minor Surgery
Maternity Medical Services
Vaccinations and Immunisations
Contraceptive Services
Chronic Disease Management

We invite all *newly registered* patients for a consultation *within six months*.

All *patients over 75 years or over* are invited for a consultation if they request it.

Further Information

To register with a practice in the area or for details of primary medical services, please contact

Health Authority

Website: www.nhs.uk

or

Brent Primary Care Trust:

Telephone: 0208 795 6000

Address:

Wembley Centre for Health and Care
116 Chaplin Road
Wembley
Middlesex
HA0 4UZ

Website: www.brentpct.nhs.uk

Registering with the Practice

If you live within our practice area you are welcome to register with us and our reception staff will be happy to guide you through the procedure. We are currently accepting new patients for registration at our practice, every weekday 11.30 - 12.30 with exception to Thursdays.

REPEAT PRESCRIPTIONS

We only accept requests for repeat prescriptions in writing. To do that please either tick the relevant box(es) on your prescription slip (white sheet) and *drop it in our mailbox* or mail your request to the Practice's address.

**PLEASE ALLOW 48 HOURS FOR PROCESSING
YOUR REQUEST.**

However we are encouraging that you register to Patient Access which will enable you to order repeat prescriptions online. Ask at reception for more details



Complaints

Our complaints officer is Irene Singh. If you would like to make a complaint or just comment on our services, please contact her. The Practice has a Complaints Procedure in place. It is available for viewing from Reception.

Confidentiality

The Practice complies with the Freedom of Information Act and our policy is available for viewing from Reception.

Patients' rights and responsibility

The patient has right to free, adequate medical care with the doctor of his/her choice.
The patient has right to express his/her wishes and concerns in an appropriate manner.

The patient has the responsibility to behave in a considerate and polite manner.

Appropriate action will be taken to deal with abusive or violent patients.

The patient has the responsibility to keep his/her appointments and inform the Practice of any changes beforehand.

Training

We occasionally train health care professionals at the Practice. You are under no obligation to have a training person present during your consultation, but your cooperation would be appreciated.